



# sharon grady

Sharon is a consultant for Triad Consulting Group and specializes in helping clients turn conflict into collaboration. She provides executive education, executive coaching, consulting and mediation services and has served a client list that includes American Express, Amgen, Capital One, DE Shaw, Fidelity, Ford Motor Company, Harvard Business School, Merck, MIT, Millennium, National Institutes of Health, Novartis, Partners Healthcare, Southern Company, Tudor Investment Corporation, U.S. Postal Service, and Wellington Management. Sharon is a featured expert in Harvard Business Publishing's *ManageMentor* video series on managing difficult interactions.

Sharon began her career in Washington, D.C., where she served as staff aide to U.S. Senator Abraham Ribicoff and as press secretary to Congresswoman Barbara Kennelly. Later, she was a management consultant with Monitor and with Mercer Management Consulting, where she trained client teams in communication and collaboration skills and coached them through the redesign of business processes. Sharon has also served as Chief Operating Officer of Interaction Associates, a global provider of collaboration consulting and leadership education.

Sharon is a frequent lecturer and speaker, and has addressed audiences at The Conference Board, Harvard Business School, Tufts University, Wesleyan University, and the Institute of Electrical and Electronic Engineers. She has served as a board member of the Harvard Business School Women Alumni Association, where she chaired the Association's Entrepreneurial Forum. She has also served as board member of A Better Chance, a non-profit organization that provides educational opportunities to students of color.

Sharon holds a B.A. in English, magna cum laude, from Wesleyan University, and an M.B.A. from the Harvard Business School. She studied Advanced Negotiation at Harvard Law School, is a trained mediator, and is certified in the MBTI and Conflict Dynamics Profile. She is a member of the International Coach Federation and Harvard's Institute of Coaching. She speaks fluent Spanish.

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